

Conversation Two "Booking a room in a hotel"

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/ R. – Receptionist K. – Mrs Kos /

Listen.

- R. – *Good morning. The Lagoon Hotel. How can I help you?*
 K. – *Good morning. I'm interested in booking rooms in your hotel.*
 R. – *Certainly, Madam. What kind of rooms do you have in mind?*
 K. – *I'm looking for two rooms for a family, from 1st till 14th July.*
 R. – *Single or double?*
 K. – *One double and one twin-bedded, next to each other, if possible.*
 R. – *Hold on a moment, please... Well, we have such rooms but they are with a shower only.*
 K. – *That's perfect. And what about the price?*
 R. – *The double room is 65€ and the twin-bedded one is 56€, so that makes 121€ altogether per night.*
 K. – *Full board?*
 R. – *It's half-board, with breakfast and dinner included.*
 K. – *Do you serve diet meals? My son is allergic to milk and eggs, you see.*
- R. – *That won't be a problem, Madam.*
 K. – *Brilliant! And what about the hotel's facilities?*
 R. – *We can offer you a safe playground for children, an Internet cafe, and a swimming pool....*
 K. – *And do you have fitness centre?*
 R. – *Of course, we do. We have a fully-equipped club with a gym, a steam room and sunbeds.*
 K. – *Sounds fantastic! I'll take the rooms then.*
 R. – *How would you like to make the reservation?*
 K. – *Can I book through the Internet?*
 R. – *Of course. You'll find the registration form on our website: www.lagoonhotel.es If you have any problems, don't hesitate to contact us.*
 K. – *Thanks.*
 R. – *Thank you for calling us. Goodbye!*
 K. – *Goodbye!*

GLOSSARY

- *I'm interested in booking rooms in your hotel.* – Chciałbym zarezerwować pokoje w waszym hotelu.
- *What kind of rooms do you have in mind?* – O jakie pokoje chodzi?
- *I'm looking for two rooms for a family.* – Szukam dwóch pokoi dla rodziny.
- *Single or double?* – Jedno- czy dwuosobowych?
- *A twin-bedded room* – Pokój z dwoma łózkami.
- *Next to each other* – Obok siebie.
- *Hold on a moment, please...* – Proszę chwilę poczekać.
- *What about the price?* – Jaka jest cena?
- *Full-board?* – Z pełnym wyżywieniem?
- *It's half-board, with breakfast and dinner included.* – Z niepełnym, obejmującym śniadanie i obiadokolację.
- *Do you serve diet meals?* – Czy serwują państwo dania dietetyczne?
- *That won't be a problem, Madam.* – To nie będzie stanowić żadnego problemu, proszę pani.
- *And what about the hotel's facilities?* – Jakie są udogodnienia?
- *We can offer you an internet cafe and a swimming pool....* – Proponujemy kafejkę internetową i basen....
- *We have a fully-equipped club with a gym, a steam room and sunbeds.* – Mamy w pełni wyposażoną siłownię, saunę i solarium.
- *Sounds fantastic!* – Brzmi świetnie!
- *I'll take the rooms then.* – W takim razie decyduję się na te pokoje.
- *How would you like to make the reservation?* – Jak chciałaby pani dokonać rezerwacji?
- *Can I book through the Internet?* – Czy można zarezerwować przez internet?
- *You'll find the registration form on our website.* – Formularz znajdzie pani na naszej stronie internetowej.
- *If you have any problems, don't hesitate to contact us.* – W razie jakichkolwiek problemów, proszę się z nami skontaktować.

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